

WE ADD  
VALUE  
BEYOND  
**WATER**



**High Purity Water Services**





## WHO WE ARE

High Purity Water Services is one of the leading companies in the supply of Water Treatment systems. We provide full system integration incorporating treatment technologies which include Reverse Osmosis, Deionization, Filtration, Disinfection and Water Quality Instrumentation. Our focus and application expertise allow us to incorporate the correct products and services for the various water treatment requirements of the Medical, Life Sciences and Industrial/Commercial markets.

High Purity Water Services is a complete water treatment company. We design, manufacture and install turnkey water systems including distribution loops.

HPWS provide service and replacement components for all pre-existing water systems. High Purity Water services many sectors across Canada with water treatment systems for boiler, food production, irrigation, and hospitals.



1135 North Service Road East, Unit #1  
Oakville, Ontario L6H 1A7  
Toll Free Tel: 1-800-535-9731  
[www.hpwaterservices.com](http://www.hpwaterservices.com)



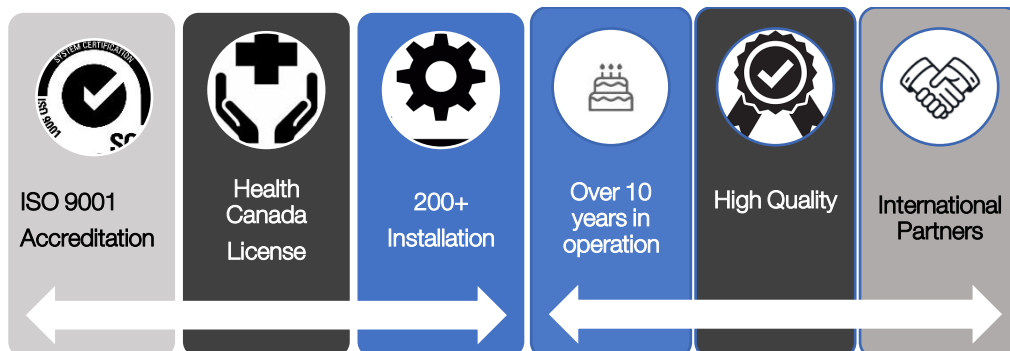


# INNOVATION & QUALITY LEADERSHIP

HPWS is a leading company in water treatment and continuously incorporates new technologies such as nanofiltration, ultra-filtration and micro-filtration to produce drinking, industrial, health science, & lab water. All systems are the result of advanced manufacturing and engineering standards and meticulous attention to detail.

Our uncompromising commitment to superior quality and durability is reflected in the extensive use of reputed sourced material and components that provide a high-quality product. The fail-safe mechanisms sourced from leading manufacturers to protect major components and deliver accurate performance data.

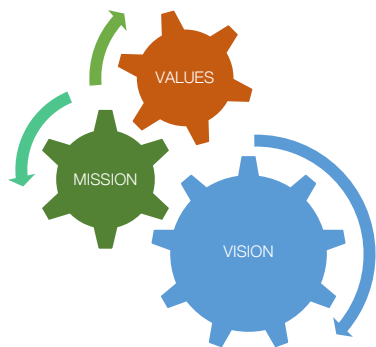
We comply with industry regulations and aspire to provide innovative products that add value to our clients and set industry standards.





## VISION

To be recognized by our customers and employees as the leader of purified water systems, products and services to the Health Science and Light Industry sector



## MISSION

Providing innovative, value solutions for a safe and purified environment

## VALUE

- Fair - we will give customers and employees the benefit of the doubt
- Ethical – open & honest, transparent business approach
- Respect - understand & appreciate the contribution of everyone on the team
- Knowledge – need to know more than the customer
- Dependable – put in extra effort, going the extra mile for customers
- Trustworthy – do the job correctly, work well without supervision
- Win/Win – ensure all parties are satisfied
- Customer Satisfaction – respond quickly and efficiently to any customer need

# QUALITY POLICY

HPWS is a professional company devoted to building a strong customer relation base to deliver a wide range of quality products. With a history of service excellence that has evolved over the decade, our organization leads to a variety of business activities in the fields of water treatment.



# PRODUCT/ SERVICES

Our objective is to provide products or services that meet or exceed customer satisfaction. We deliver to customers the right product or service, at the right time, at the right quantity, quality and price.



# CUSTOMERS

Customer satisfaction is recognized as the number one priority in our organization as our success is directly linked to the satisfaction of the customer towards his final output of the quality of our product and services.



# INDUSTRY FOCUS

## APPLICATION

While we understand that each industry has its own specific water needs, we always provide solutions for Potable Water.

- Purified water used in advanced and clean processes
- Feedwater and utilities for cooling, boilers and process consumption



Commerical



Industrial



Food & Beverage



Laboratory



Hospital



Education



# TECHNICAL SUPPORT

## TECHNICAL SUPPORT

HPWS offers extensive after-sales service and technical support and stocks a full range of parts and consumables. We also have a team of qualified technicians and service experts on-hand, ready for dispatch on location to support customers in Canada. They possess expertise and experience to effectively maintain our systems and those of other manufacturers. Annual Operation & Maintenance Contracts can also be arranged for long-term technical support of systems.

- Audit of water treatment plants
- Problem solving
- Optimisation
- Reduce lifecycle cost
- Reduce downtime
- Maximise use of existing capital
- Process development
- Peer reviews & failure analyses
- Process & equipment audits
- Strategic water management
- plan development
- Training



# OUR STANDARDS

## QUALITY

High Quality Components from leading Global Manufacturers

## USABILITY

Easy Operation & Maintenance

## SERVICE SUPPORT

24/7 Support

## DURABILITY

Advanced & Safe Design

# OUR PROFESSIONAL AFFILIATIONS

HPWS is an ISO 9001 certified company that holds the Health Canada Establishment License. We follow the highest level of quality standards. Our process starts with a detailed review and analysis of our customers' needs and customizes our product and service that provides value to the customer requirement.





# ISO 9001 CERTIFICATE

Certificat(e) CA13/407668

The management system of  
Le système de gestion de

## High Purity Water Services Inc.

1-1135 North Service Road East  
Oakville, ON L6H 1A7, Canada

has been assessed and certified as meeting the requirements of:  
a été évalué et enregistré selon les exigences de la norme:

### ISO 9001:2015

The scope of registration is as follows:  
La portée d'enregistrement est présentée ci-dessous:

**Supplier and service of water treatment technologies including reverse osmosis, deionization, filtration, disinfection and water quality instrumentation.**

Further clarifications regarding the scope of this certificate and the applicability of ISO 9001:2015 requirements may be obtained by consulting the organization.  
Des éclaircissements supplémentaires concernant la portée de ce certificat ainsi que l'applicabilité des exigences de la norme selon ISO 9001:2015 peuvent être obtenus en consultant l'organisme.

Ce certificat est valide du 8 novembre 2019 au 8 novembre 2022  
et demeurera valide sous réserve du bon maintien des audits de surveillance.  
L'audit de renouvellement est dû au minimum 60 jours avant la date d'échéance.

Édition 4. Enregistrée depuis novembre 2013.

This certificate is valid from 8 November 2019 until 8 November 2022  
and remains valid subject to satisfactory surveillance audits.

Recertification audit due a minimum of 60 days before the expiration date.

Issue 4. Certified since November 2013.

Previous issue certificate validity date was until 08/11/2019.

Le certificat précédent était valide jusqu'au 08/11/2019.

The audit leading to this certificate commenced on 28/10/2019.

L'audit ayant abouti à ce certificat a débuté 28/10/2019.

Authorised by/Autorisé par:

*Dan Seal*  
Dan Seal

Technical Accreditation Manager, Certification &  
Business Enhancement North America  
Accredited Office/Bureau accrédité  
SGS North America, Inc.

201 Route 17 North, Rutherford, NJ 07070, USA  
t (201) 508-3000 f (201) 935-4555 [www.us.sgs.com](http://www.us.sgs.com)

This certificate remains the property of SGS and shall be returned upon request  
Ce certificat demeure la propriété de SGS et sera retourné sur demande

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# SGS



This document is issued by the Company subject to its General Conditions of Certification Services accessible at [www.sgs.com/confirm](http://www.sgs.com/confirm) and [www.sgs.com/conditions](http://www.sgs.com/conditions). Attention is drawn to the limitations of liability, indemnification and jurisdictional issues established therein. The authenticity of this document may be verified at <http://www.sgs.com/en/certified-clients-and-products/certified-client-directory>. Any unauthorized alteration, forgery or falsification of the content or appearance of this document is unlawful and offenders may be prosecuted to the fullest extent of the law.

# HEALTH CANADA

## MEDICAL DEVICE ESTABLISHMENT LICENSE



Health Canada Santé Canada

Licence Number

4599

Numéro de la licence

**Medical Device  
Establishment Licence**

**Licence d'établissement  
pour les instruments médicaux**

**HIGH PURITY WATER SERVICES INC.**

1135 NORTH SERVICE ROAD EAST  
UNIT 1  
OAKVILLE, ONTARIO  
CANADA  
L6H 1A7

This licence is issued in accordance with the Medical Devices Regulations of the Food and Drugs Act for the following activities:

Cette licence est délivrée conformément à la Loi sur les aliments et drogues, règlement sur les instruments médicaux pour les activités qui suivent:

	Distributor / Distributeur	Importer / Importateur	Manufacture Devices for Distribution / Fabricant d'instruments médicaux pour distribution
Class I / Classe I	No / Non	No / Non	No / Non
Class II / Classe II	No / Non	Yes / Oui	
Class III / Classe III	No / Non	Yes / Oui	
Class IV / Classe IV	No / Non	No / Non	

**Attestation made :**

**Attestations faites :**

<p>The establishment has documented procedures in place in respect of:</p> <ul style="list-style-type: none"> <li>distribution records</li> <li>complaint handling</li> <li>recalls</li> <li>mandatory problem reporting</li> <li>handling, storage, delivery</li> <li>installation</li> <li>corrective action</li> <li>servicing</li> </ul>	<p>[ Y ]</p> <p>[ Y ]</p> <p>[ Y ]</p> <p>[ Y ]</p> <p>[ Y ]</p> <p>[ Y ]</p> <p>[ Y ]</p> <p>[ Y ]</p>	<p>L'établissement a mis en oeuvre une procédure écrite concernant:</p> <ul style="list-style-type: none"> <li>les registres de distribution</li> <li>les plaintes</li> <li>les rappels</li> <li>rapports d'incident obligatoires</li> <li>la manutention, le stockage, la livraison</li> <li>l'installation,</li> <li>les mesures correctives</li> <li>l'entretien</li> </ul>
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**Site listing begins on the back of this page**

**Liste des sites commence au verso de cette page**

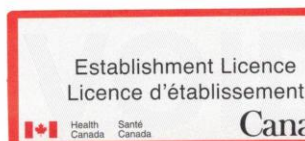
Issue Date, date de délivrance: 2017-07-27

<p>Minister of Health Ministre de la santé</p>	<p>Countersigned: Director General, Medical Devices and Clinical Compliance Directorate or delegated authority Contresigné par: Directeur Général, Direction de la conformité des matériels médicaux et en milieux cliniques ou autorité déléguée</p> <p><i>Anik Michelle Chartrand</i> Anik Michelle Chartrand</p>
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This licence is the property of the Medical Devices and Clinical Compliance Directorate and must be returned upon demand.  
Cette licence appartient à la Direction de la conformité des matériels médicaux et en milieux cliniques et doit être retournée sur demande.

Canada

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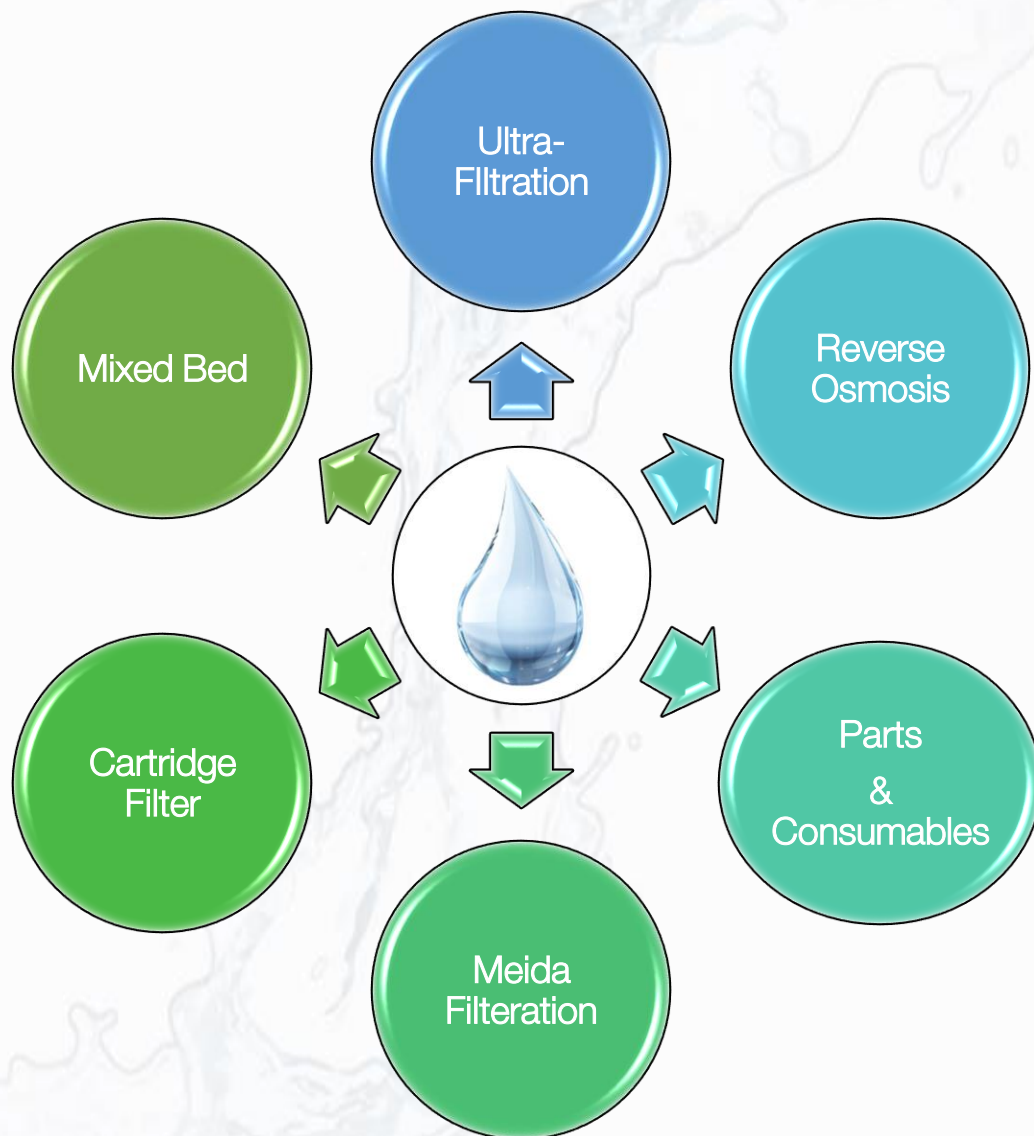


# CAPABILITIES





# HPWS OFFERS

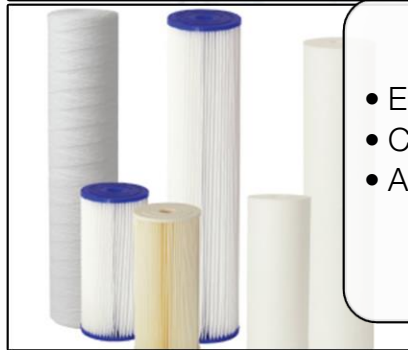


### Membrane System & Service



- Reverse Osmosis System
- Ultra-Filtration
- Nano Filtration
- CIP
- Membrane Replacement

### Cartridge Filter & Housing



- Endotoxin Filters
- Carbon Filter
- Absolutes Filter

### Carbon & DI Tanks



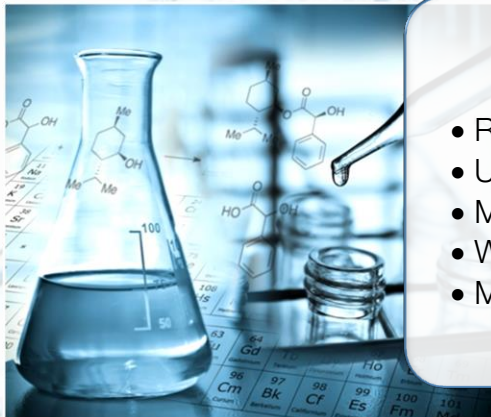
- Medical Grade Carbon
- Exchange tank.
- DI Resin regenerated in an ISO Certified and FDA Approved Regeneration Plant
- Delivery and Shipping across Canada
- No charge for loaner tanks up to 30 days
- No charge for shipping skids up to 30 days

## Medical Water Treatment



- Medical Device Reverse Osmosis
- Portable Heat Disinfect Units
- Non-Heat Systems
- Distribution Loop Heat Disinfect Systems
- Central Heat Disinfect Systems
- Portable Systems for 1-6 Stations
- Bicarb and Acid Delivery Systems
- Distribution Loops & Wall Boxes

## Laboratory Water Purification



- Reverse osmosis system RO.
- Ultra- Filtration.
- Media Filtration Filter.
- Water Softener.
- Mixed bed

## UV System

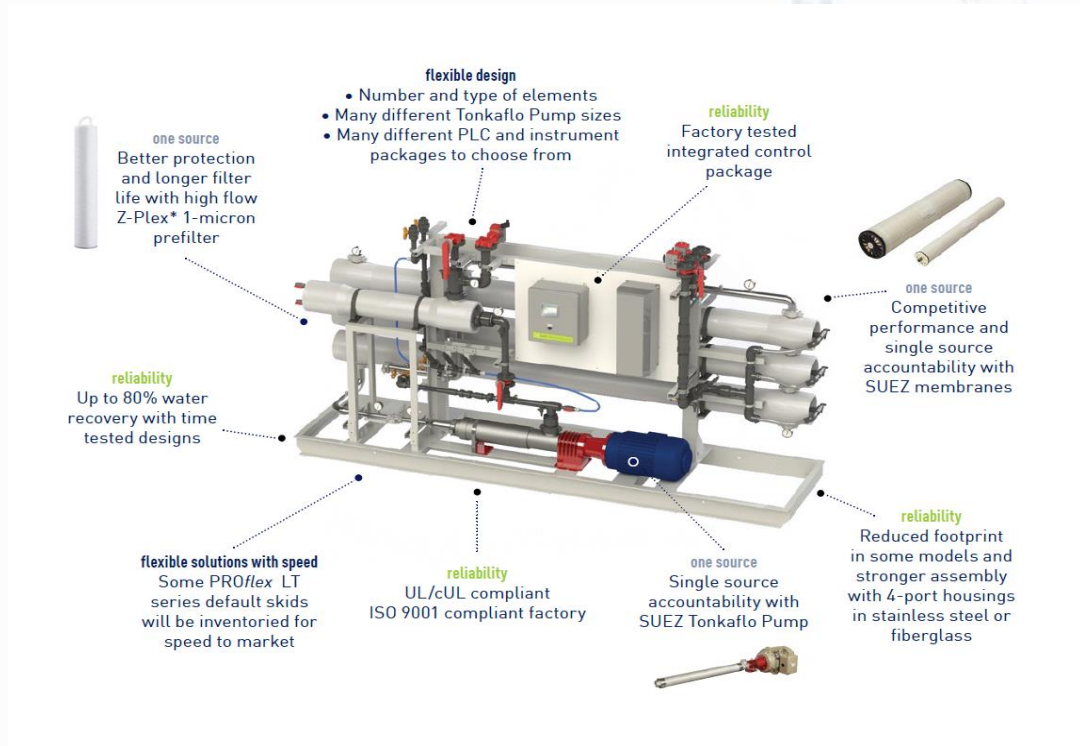


- Drinking Water
- Laboratory use
- Medical Equipment



# PRODUCTS

## 1- Reverse Osmosis



### Description

Reverse Osmosis is a technology that is used to remove a large majority of contaminants from water by pushing the water under pressure through a semi-permeable membrane. It's designed to be a robust and stand-alone solution for a wide range of applications.

### Service We Provide

HPWS offers a wide range of RO's that can be used for different applications like boilers, laboratory & food production, we provide a service program that includes phone technical support, chemical, and spare parts.

### Applications

- Industrial
- Commercial
- Hospitals
- Life Sciences
- Pharmaceutical



## 2- Filtration

### Description

Filtration includes many different processes and products that are used to remove undesirable chemicals, biological contaminants, and suspended solids. The goal is to produce water for the specific purpose and will determine the method of filtration (pre-filtration, final filter, resin trap, etc)

### Services We Provide

HPWS provides filters for all water systems and can provide recommendations to produce the most desirable water that includes Carbon, MMF, DI, & Softener.

### Applications

- Industrial
- Commercial
- Hospitals
- Life Sciences
- Pharmaceutical



Carbon Steel



FRP



Stainless Steel



## 3- UV Sterilization

### Description

Ultra-Violet Sterilization is a short wavelength light that is used to inactivate microorganisms. UV light is an environmentally friendly method of killing bacteria, fungi and viruses without the use of chemicals and does not produce a corrosive by-product.

### Services We Provide

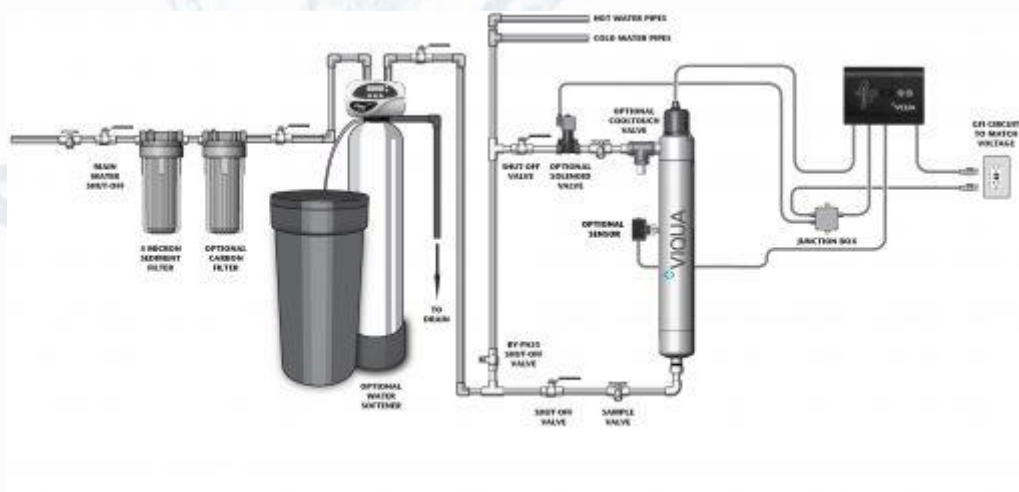
HPWS offers entire UV sterilization systems for all application and sizes

HPWS provides installation and service (including replacements) on all UV systems

HPWS provides all consumable and replacement parts for all UV makes and models

### Applications

- Pharmaceutical – Follow USP Standards
- Hospital – Dialysis, Central Process, Chemistry
- Lab/Research – Needed to ensure accuracy with testing
- Residential – Common element in residential drinking applications





## 4- Lab Water Systems

### Description

HPWS supports a range of lab water systems that provide solutions for the most critical and everyday applications. Lab water systems include filtration through reverse osmosis, deionization, ultra-filtration, etc.

### Services We Provide

HPWS provides consultation and recommendations to clients to provide a lab water system that meets their needs, and we support all installations, commissioning, and training across Canada



### Applications

- Pharmaceutical USP Water
- Hospital Type I, II, III
- Lab/Research Type I, II, III

# OUR CULTURE & VALUES

To always apply personal and collective creativity and initiative in identifying innovative ways to fulfil our clients' expectations and adhere to high standards when it comes to our People.

**ACCOUNTABILITY** To operate transparently and with accountability at all times in all activities with our clients and employees.

**TEAMWORK** To encourage teamwork, diversity of talent, knowledge and experience amongst our colleagues and to consistently find the best overall solutions for our clients.

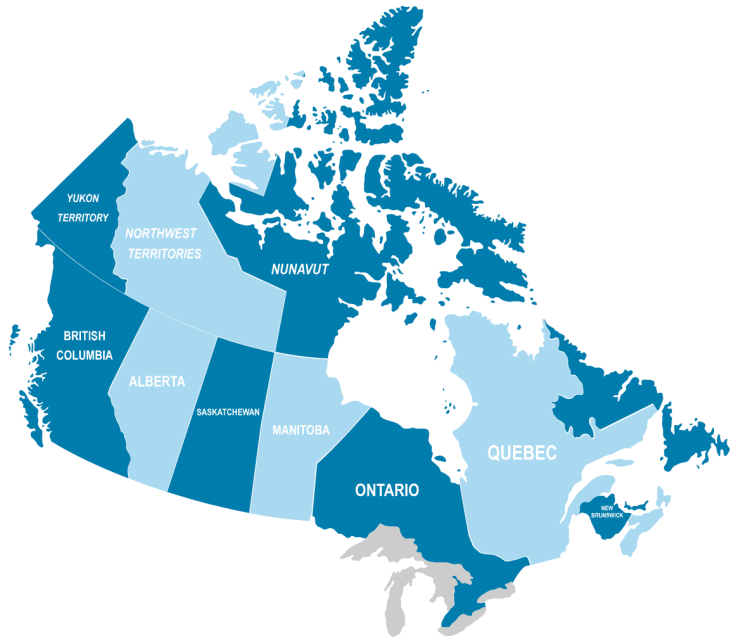
**RESPECT** To always demonstrate equal courtesy, patience and respect for our employees, clients and suppliers in everything we do.

Applying personal and collective creativity and initiative



# WHERE WE ARE

- 10 years of experience in Canada.
- Assembly line in Oakville, Ontario.
- Operates throughout Ontario, Quebec, Manitoba, Saskatchewan, Alberta and BC



# OUR PARTNERS







## ENVIRONMENTAL POLICIES

HPWS assumes a progressive stance on environmental issues and continuously works to improve its team awareness on issues that impact the environment.

Sustainability in general means carefully evaluating the benefits and the impact of a given approach on the environment, society, and the community as a whole. We regularly assess and comply with all the regulatory requirements impacting the environment.

We are firmly committed to minimizing the impact on the environment by operating and producing innovative and environmentally friendly solutions.

With these core principles, we ensure that we minimize environmental impact while providing robust, cost-effective, and enduring solutions to clients.



## OUR COMMITMENT

Our objective is to integrate clearly defined environmental and ethical standards of behaviour and practices throughout our business

We take responsibility for creating wider benefits both within and around our business and endeavour to make a positive impact that improves the lives of others and reduces the risk of harm to people and the environment



Minimize the effect on the environment while delivering continual improvement to shareholders, employees, clients, partners, subcontractors, suppliers and society.

We recognize that our objectives can only be achieved through continuous evaluation of our company responsibility standards that are monitored by internal management and industry regulating bodies

We strive to create a safe and incident-free work environment and take a systematic approach to continually improve our Health and Safety policies.

We comply and periodically evaluate all regulatory requirements relevant to employee Health and Safety.

Continuous effort is made to ensure a safe and incident-free environment, to ensure this, performance is continually measured against incident records and compliance of policies.





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